

The Canine's Voice Training Agreement

- Please save a tree by responding online.
- Send vaccine records with answers.
- You may have been asked to include a video of the behavior(s) you would like to work on. ***You can send this via Google drive to thecaninesvoice@gmail.com. Contact Sabrielle for confirmation.***

Answer each item to the best of your knowledge and completely.

Your name: _____

Phone number: _____

Address: _____

City: _____

Dog's name(s): _____

Age(s): _____

Breed(s): _____

Weight: _____

- ***Male or female? Spayed/neutered?***

- ***Any allergies?***

- ***Any health problems, past or current?***

- ***How long have you had your dog?***

- ***Where did you get them from? (A breeder, rescue, friend, etc)***

- ***Behavior issues:***

- ***How is your dog with people?***

- ***How is your dog with other dogs?***

- ***Training goals:***

- ***Have you worked with another trainer before?***

- ***If yes, can you describe the treatment plan prescribed?***

- ***How do you currently respond when your dog does something "wrong"?***

- ***How did you respond previously?***

- **What type of training tools/techniques do you use? (Check all that apply)**
 - ___ Harness
 - ___ Flat collar
 - ___ Head collar
 - ___ Choke chain
 - ___ Prong collar
 - ___ Electric collars (stim, static, vibration, etc)
 - ___ Shaker can
 - ___ Squirt bottle
 - ___ Yelling
 - ___ Leash corrections
 - ___ Physical punishment
 - ___ Alpha rolls
 - ___ Other

Reactivity cases

- **Does your dog have bite history with people or other dogs?**

- *If yes, what were the circumstances?*

- *How bad were the bites including location?*

- **How far away is the trigger (dog, human, bike, car, vacuum etc) when your dog starts to notice it?**

- **What are your dog's 3 favorite things in life, (Ex: food, ball, a walk) starting with an absolute favorite?**

1. _____

2. _____

3. _____

- *How did you hear about The Canine's Voice?*

Refer a friend and get a \$10 referral credit!

PLEASE INITIAL THAT YOU HAVE READ AND UNDERSTAND THE FOLLOWING:

The Canine's Voice/ Sabrielle Melton (The Company) practices only force-free, science-based, positive reinforcement training and behavior modification. The Company will only work with the Client with the express understanding that at no time while utilizing the services of The Company will the Client use any, but not limited to, techniques, protocols, tools or devices not approved of by The Company. This pertains to not only during sessions, but also between sessions. The non-approved methods or items not to be used are, but not limited to, physical force or punishment, choker, prong or electric collars, shaker cans, squirt bottles, yelling, leash corrections, etc. The Client understands the risks with off-leash dogs and agrees to keep the Client's dog in a properly fitted no slip collar or harness and attached to a leash also attached to the handler unless in a marked no leash required area or fenced-in yard. THIS SECTION IS NON-NEGOTIABLE.

Initial: _____

1. Client understands that The Canine's Voice will work directly with Client and Client's pet(s) to impart contemporary animal behavior knowledge and that successful training and behavior modification programs depend on a combination of learned skills on the part of the pet(s) and its/their owner(s). Behavior is not static; an animal will not continue to perform even trained behaviors without ongoing practice. In cases involving any type of aggression, although behavior may be modified, the pet is never considered "cured". A pet's behavior is ultimately the owner's responsibility. The Client understands and agrees that they are being trained/educated to work with their dog(s) and that without 100% cooperation with the prescribed program the dog's behavior will not change. The Canine's Voice will make every reasonable effort to help Client attain goals but makes no guarantees of performance on the part of Client or the pet(s) as a result of providing professional animal behavior consultation.

Initial: _____

2. ***The Canine's Voice*** may express opinions or beliefs to you about the effectiveness of various courses of action or about the results that might be anticipated. Such statements are expressions of opinion only, and should not be construed as promises or guarantees.

Initial: _____

3. Client acknowledges that obedience training/behavior modification may be an activity in which damage or injury to pet(s) and/or persons may occur. The client will assume full financial responsibility for the action for their pet(s). Client further acknowledges that pet(s) may be exposed to a variety of environmental conditions which include, but are not limited to, vehicular travel, interaction with people and other animals, exposure to adverse weather and exposure to areas with crowds and all types of traffic.

Initial: _____

4. The time length of any training or behavior modification session or consultation with the Client and the dog(s) is primarily determined by, but not exclusive of, the behavior of the dog. The Company will be the sole determiner of the dog's behavior.

Initial: _____

5. Either **The Canine's Voice** or Client may terminate any and all training pursuant to this Agreement, with or without cause, at any time upon notice to the other. The client will be responsible for the payment of any services provided by **The Canine's Voice** through the date of termination.

Initial: _____

6. Unless otherwise agreed in writing, the terms confirmed in this contract will also apply to any additional matters I handle on your behalf or at your direction, including work performed for any entities owned or controlled by you. **Initial:** _____

7. To the extent that any person(s) and/or entity/entities is/are, in whole or in part, the owner(s)/guardian(s) of the dog(s) and/or other pet(s) that are the subject of this contract or otherwise has/have any interest in such dog(s) and/or other person(s), the undersigned Guardian (a) hereby represents and warrants that he/she has the right, power and authority to enter into this contract on his/her/its/their behalf/behalfs and to bind any such person(s) and/or entity/entities to the terms hereof, and (b) agrees to indemnify and hold harmless The Canine's Voice from any and all claims made by any such person(s) and/or entity/entities with respect to this contract.

Initial: _____

8. This contract contains the entire agreement between the parties regarding the subject matter hereof. This contract may not be modified except by a later written agreement executed by all of the parties.

Initial: _____

9. This contract is entered into under, and shall be construed and interpreted according to, the laws of the State of California without giving effect to the principles of conflict of laws thereof.

Initial: _____

10. This contract may be executed in several counterparts, each of which shall be an original, but all of which shall constitute one and the same instrument, and signatures received via copy shall be acceptable in lieu of an original.

Initial: _____

Health and Vaccinations

The Client represents to The Canine's Voice that, to the Client's knowledge, your dog has not been exposed to any contagious diseases within a thirty-day period prior to the scheduled session.

The Canine's Voice reserves the right to refuse to work with a dog upon assessment for any reason, including without limit, if it appears to us the dog is sick, injured, in pain, or cannot be handled safely.

The Client acknowledges that the dog is current on all required vaccinations. The Client agrees to provide documents confirming such vaccinations as requested by The Canine's Voice and shall provide proof of vaccinations prior to any entry into The Canine's Voice facilities.

Initial: _____

Required vaccines:

- Rabies - Given at least 24 hours prior to session; renewed every 1 to 3 years.
- DHPP - Given at least 24 hours prior to session; renewed every 1 to 3 years.

The Client understands that all dogs at The Canine's Voice are fully vaccinated. However, it is still possible for your dog to become ill, even if vaccinated. The Client understands that this is not due to any circumstance or condition at The Canine's Voice and agrees to not hold The Canine's Voice liable in the event your dog becomes ill during or after his/her stay.

If at any time your dog is found to have fleas or ticks, The Canine's Voice may provide the appropriate flea or tick removal treatment, and you authorize us to provide such service at your additional expense.

Initial: _____

Description of Services

Sessions with The Company are customized to each dog. Trainer agrees to provide private lessons for Client and Dog on a lesson-by-lesson basis, the goal being to teach Client how to train and work with Dog. These lessons will take place at Client's home or where behavior modification is needed. The Trainer will make every reasonable effort to help Client achieve training and behavior modification goals but makes no guarantee of Dog's performance or behavior as a result of providing professional animal behavior consultation. Client understands that he/she and members of the household must follow Trainer's instructions without modification, work with dog daily as recommended, and constantly reinforce training being given to Dog. ALL PACKAGES MUST BE COMPLETED WITHIN 6 MONTHS OF PURCHASE DATE OR NO REFUND WILL BE ISSUED.

Initial:_____

**Packages purchased but not needed will be refunded at a prorated rate of the pay per session rate unless a minimum requirement for a package is met.*

Session payment

Sessions must be paid for in full at least 24 hours prior to scheduled appointment. Payment plans can be arranged. Contact Sabrielle for your quote. Any overpayment will be refunded or can be credited toward another session or service. Verbal bookings will be held for 24 hours. If payment isn't received within 24 hours, session will be forfeited.

PayPal: <https://www.paypal.me/thecaninesvoice>

Venmo: Sabrielle-Melton https://venmo.com/code?user_id=2465553264410624745

Zelle: 3863362469

We have several ways you can submit payment. Message Sabrielle if you have questions or want to use a different platform.

Initial: _____

Additional Expense: trainer note: Any travel each way from my home or session previous of yours may result in a fee of \$.54 per mile round trip. As of 1/1/17, I use Google maps to calculate travel distance but final travel cost will be determined by actual miles traveled.

Any changes to the fee schedule will be determined by The Canine's Voice and made to the Client in writing.

Initial: _____

Photos and Video Release (optional)

Dog Parent agrees to allow The Canine's Voice and our representatives and employees to use his or her dog's name and any images or likeness of his or her dog taken while the dog is staying at The Canine's Voice, in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade or promotional materials.

Initial: _____

Liability Waiver & Policies

1. I understand that The Canine's Voice ("The Company") will endeavor to create as safe an environment as possible for the training of my dog(s) and/or other pet(s) and will offer only sound, safe, and responsible training and training instructions. However, I recognize that The Company is not responsible for any unintentional errors, omissions, or incorrect assertions. I understand that the recommendation of any other product or service is not a guarantee of my satisfaction with that product or service. Further, I am and will remain responsible for the actions of my dog(s) and/or other pet(s) at all times and I hereby indemnify and hold harmless The Company from any and all claims of injury, expense, costs, or damages caused by the actions of my dog(s) and/or other pet(s) either while under The Company's instruction or control or while under my own care regardless of whether I am following The Company's training instructions. I have been told by The Company and understand the inherent risks in owning a dog(s) and/or other pet(s), including but not limited to the risk of bites to me and/or others, any and all damage to property and/or harm to other animals.

Initial: _____

2. "Aggression" Cases: Client acknowledges that The Canine's Voice might or has determined that client's dog(s) may be or is/are aggressive. The Company has fully explained that the outcome of any training or behavior modification program cannot and will not guarantee a temporary or permanent change in the aggressive behavior and the dog(s) is/are or may become a risk to people or other animals. The Client acknowledges that this contract is entered into at your own discretion and that you take 100% responsibility for any damage the dog(s) may cause to people, property or other animals during or after the prescribed program. The Client promises to take any and all safety measures recommended by The Company including but not limited to, using a muzzle and/or having the dog on a leash at all times when around people and/or other animals.

Applicable

Not Applicable

Initial: _____

3. Payment Policy: Fees are due within 48 hours prior to the beginning of each training session unless otherwise agreed to by both parties.

Initial: _____

4. *Cancellation Policy: "No shows" or canceled appointments by the client with less than 24 hours' notice will be counted as one session, and The Company will be paid accordingly, unless in case of unforeseen circumstances.*

Initial: _____

By typing your name below, you agree to all of the terms included in this agreement.

Please Sign Here: _____

Please Print Your Name: _____

Date: _____